

Tea Brand Ah Weng Koh to expand its business across Malaysia

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Ah Weng Koh, a renowned Malaysian-based Hainan Tea brand moved into Arcc Spaces Centrepoint South Centre earlier this year to expand its business across Kuala Lumpur. The Centrepoint South Centre is close to its coffee shop to ensure operations are running swiftly and products are delivered on time to customers. Celebrating this union, Arcc Spaces has partnered with Ah Weng Koh to enthuse members with the delicious Hainan tea throughout the working days in the communal areas of the centre. Arcc Spaces members are also able to enjoy the latest promotions through Ah Weng Koh's official website.

Ah Weng Koh currently opened its first coffee shop in the city, attracting a variety of patrons to their stalls. In addition to its signature Hainan Tea, Ah Weng Koh also serves traditional Malaysian breakfast including a slice of toasted or steamed bread and local soft-boiled eggs. The COVID-19 pandemic has affected every industry especially the F&B sector due to the ongoing national lockdowns and companies transitioning to working from home rather than venturing into the office. The company positioned its famous Hainan Tea as an energizing drink and the ideal accompaniment for remote working to maintain productivity. To move forward & expand the business, Jackie, The Managing Director of Ah Weng Koh was looking for a workplace that provides flexibility for expansion, convenience for storage and ready-to-use services and amenities to reduce day-to-day administrative stress for employees, allowing her to concentrate on her work. After comparing with traditional offices in Kuala Lumpur and other flexible workplace service providers, Jackie chose Arcc Spaces Centrepoint South as its new workspace due to its location, ambiance and customer service experience.

Jackie Kam, Managing Director of Ah Weng Koh said, "The F&B industry is very competitive within Malaysia. To set us apart from our competitors, we prioritise brand reputation, employee retention and customer service to win the loyalty and intrigue of our patrons. Each of these values is incredibly important to us and aims to align with partners who share similar priorities as us, we are thrilled to have found this with Arcc Spaces. Over the past few months, the ongoing COVID-19 crisis has impacted not only our business but our way of life and our employees have felt nervous travelling in and out of the city to go to work, however, thanks to the Arcc Spaces Customer Experience Team, our worries have been eased knowing that our health, wellbeing and safety is a priority at Centrepoint South. The team follows the advised government guidelines and the centre is sanitized every hour, temperature screening on arrival as well as social distancing measures

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